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Date: March 25, 2002

Please Deliver To:

Name: Ms. Valerie Kinard

Firm: (OPE) USPTO

Tel:

Fax: 703/308-7749

Client/Matter #: 13307-1

From: Miriam E. Glaus

Total pages including cover page: 8

If all pages are not received, please contact Miriam E. Glaus at ext. 7392

Re: Notices to File Missing Parts

Dear Ms. Kinard:

As we discussed a few minutes ago, please see the attached letter/request addressed to you that we mailed on January 22, 2002. Also, attached is a copy of the return stamp-received post card as proof of our mailing.

Please contact me if there are any questions regarding the attached letter/request.

Your assistance is greatly appreciated.

Thank you,

Miriam E. Glaus

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Express Mail Certificate (1 pg.)
Letter/Request (1 pg.)
List of Patent Applications (3 pgs.)
Associate Power Of Attorney, Change of Correspondence Address and Return
Stamp-Received Postcard (42 total matters, 4 pgs. each)

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PATENT

CERTIFICATE OF MAILING BY EXPRESS MAIL TO
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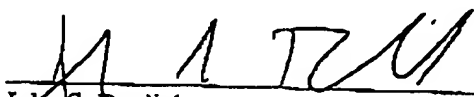
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I certify that the attached documents, including:

- Letter/Request (1 pg.)
- List of Patent Applications (3 pgs.)
- Associate Power Of Attorney, Change of Correspondence Address and Return Stamp-Received Postcard (42 total matters, 4 pgs. each)
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are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to Ms. Valerie Kinard, Customer Service Supervisor, (OIPE) USPTO. 2011 South Clark, Crystal Plaza 2, Arlington, Virginia 20222.



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H. Neil Houser
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January 22, 2002

VIA EXPRESS MAIL

Ms. Valerie Kinard
Customer Service Supervisor
(OIPE) USPTO
2011 South Clark
Crystal Plaza 2
Arlington, Virginia 20222

Re: Notices To File Missing Parts

Dear Ms. Kinard:

Thank you for the courtesy of taking the time on Thursday, January 17, 2002, for a telephone discussion of how to most efficiently address an issue involving a number of pending patent applications in which a Notice of Missing Parts would be appropriate, but has not yet been received. In that discussion, you recommended that we send to your attention a list of the patent applications in question, and you would issue such Notices for these applications, and mail them to Armstrong Teasdale, LLP, the new Correspondence Address set forth in the recently filed Change of Correspondence Address forms for these cases.

I've enclosed the list of patent applications for which Notices To File Missing Parts have not been received. Copies of the recently filed Associate Power of Attorney and Change Of Correspondence Address forms, together with a copy of the corresponding postcard receipts stamped received by the USPTO, are also enclosed for each of the respective patent applications on the attached list.

If you have any questions regarding this request, please contact me. Thank you for your attention to this matter.

Sincerely,

H. Neil Houser
Senior Counsel -- Intellectual Property Law
Reg. No. 28,859

Serial No.	Filing Date	Applicant	Title	Atty. Docket No.
09/340,259	06/30/99	Hornung et al.	AUTOMATIC TEMPERATURE CONTROL FOR CLOTHES WASHER	9D-HL-19111
09/475,856	12/30/99	Head	METHODS AND APPARATUS FOR ROTARY DIAL USER ENTRY IN AN APPLIANCE	9D-RG-19294
09/480,344	01/10/00	Ruppelt et al.	METHOD AND APPARATUS FOR PRODUCT SELECTION ASSISTANCE	9D-EC-19337
09/480,345	01/10/00	Masker et al.	SPILLPROOF REFRIGERATOR SHELF	9D-HR-19109
09/480,583	01/10/00	Burris et al.	STATISTICALLY AND ANALYTICALLY BASED ELECTRONIC CLICK TRACKING PROCESS AND APPARATUS FOR TARGETING PROMOTIONS	9D-EC-19339
09/480,586	01/10/00	Dooley et al.	ISOLATOR BRAKE HUB ASSEMBLY	9D-HL-19136
09/480,589	01/10/00	Ruppelt et al.	METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL SCHEDULING	9D-EC-19348
09/481,065	01/11/00	Graves et al.	COMBINATION OVEN ILLUMINATION IN MICROWAVE ONLY COOKING MODE	9D-RG-19384
09/481,863	01/12/00	Hammonds et al.	STORAGE DRAWER WEDGE ASSEMBLY	9D-RG-19121
09/481,871	01/12/00	Williams et al.	METHOD AND APPARATUS FOR ON-LINE CONSUMABLE PARTS SUBSCRIPTION	9D-EC-19336
09/563,022	05/02/00	Wunderlin et al.	SYSTEM AND METHOD FOR CONTROLLING A DRYER APPLIANCE	9D-HL-19429
09/637,045	08/11/00	Wiseman et al.	SYSTEMS AND METHODS FOR BOOSTING ICE RATE FORMATION IN A REFRIGERATOR	9D-HR-19616
09/659,113	09/11/00	Hornung	DISHWASHER SANITATION CYCLE	9D-DW-19171
09/659,126	09/11/00	Williams	ICE CRUSHER HOUSING	9D-HR-19232
09/678,065	10/02/00	Herzog et al.	ICEMAKER ELECTRONIC CONTROL METHODS AND APPARATUS	9D-HR-19646
09/687,902	10/13/00	Williams et al.	COMPUTERIZED METHOD FOR CONDUCTING ONLINE WARRANTY SERVICE TRANSACTIONS	9D-EC-19618
09/742,529	12/22/00	Hegeman et al.	DISHWASHER FINE FILTER ASSEMBLY WITH HELICAL FLOW PATH	9D-DW-19438
09/742,532	12/22/00	Holmes	METHODS AND APPARATUS FOR INCREASING APPLIANCE MEASURING SYSTEM ACCURACY	9D-HR-19195
09/742,533	12/22/00	Akers et al.	WEB-ENABLED METHOD AND SYSTEM FOR SEARCHING CORRECT MODEL DATA INDICATIVE OF A PRODUCT TO BE PURCHASED ONLINE	9D-EC-19441

09/742,544	12/22/00	Hegeman	DISHWASHER PRESSURIZED FINE FILTER DRAIN APPARATUS AND METHOD	9D-DW-19418
09/742,546	12/22/00	Jorgenson	METHOD FOR MANAGING SHIPMENTS	9D-EC-19585
09/742,547	12/22/00	Ames	REMOVABLE GLASS ENCAPSULATED SHELVES	9D-HR-19257
09/742,548	12/22/00	Hegeman et al.	DISHWASHER FINE FILTER ASSEMBLY WITH FULL DRAIN SLOPE	9D-DW-19776
09/742,549	12/22/00	Nolan et al.	APPLIANCE SENSOR AND MAN MACHINE INTERFACE BUS	9D-HR-19252
09/747,441	12/26/00	Ruppelt et al.	WEB-ENABLED METHOD AND SYSTEM FOR ASSISTING A CONSUMER TO REACH A PURCHASING DECISION REGARDING A PRODUCT	9D-EC-19340
09/748,440	12/27/00	Daum et al.	METHOD AND APPARATUS FOR APPLIANCE SERVICE DIAGNOSTICS	9D-HR-19572
09/749,508	12/28/00	Hegeman et al.	DISHWASHER SPRAY ARM HUB AND CONDUIT ASSEMBLY	9D-DW-19439
09/749,848	12/28/00	Downer	METHODS AND APPARATUS FOR FILTERING WATER WITH REMOVABLE FILTER ASSEMBLY	9D-WP-19221
09/751,199	01/02/01	Ebertshauser	METHOD, SYSTEM AND PROGRAM PRODUCT FOR MAINTAINING INFORMATION REGARDING AN ITEM	9D-EC-19347
09/753,051	01/03/01	Hegeman et al.	DISHWASHER FINE FILTER PRESSURE RELIEF	9D-DW-19775
09/753,390	12/29/00	Stover	UNIVERSAL FIT FILTER	9D-WP-19468
09/754,418	01/05/01	Boaz et al.	WEB BASED NO PRINT FEATURE	9D-EC-19380
09/754,419	01/05/01	Daum	ARBITRATING CLOCK SYNCHRONIZATION SYSTEM	9D-RG-19394
09/754,538	01/05/01	Tobbe et al.	MID-LEVEL SPRAY-ARM ASSEMBLY	9D-DW-19358
09/754,539	01/05/01	Tupis et al.	REFRIGERATOR AIRFLOW DISTRIBUTION ASSEMBLY	9D-HR-19689
09/754,541	01/05/01	Jeffrey Tupis	SEALED DAMPER ASSEMBLY	9D-HR-19690
09/754,591	01/05/01	Holmes et al.	FLEXIBLE SEALED SYSTEM AND FAN CONTROL ALGORITHM	9D-HR-19397
09/754,592	01/05/01	Holmes et al.	METHODS AND APPARATUS FOR DETECTING REFRIGERATOR DOOR OPENINGS	9D-HR-19412
09/754,593	01/05/01	Zentner et al.	REFRIGERATOR QUICK CHILL AND THAW CONTROL METHODS AND APPARATUS	9D-HR-19408
09/754,599	01/05/01	Daum	METHODS AND APPARATUS FOR SHABBOS/YOM TOV APPLIANCE CONTROL	9D-HR-19354

09/754,600	01/05/01	Holmes et al.	REFRIGERATOR SYSTEM AND SOFTWARE ARCHITECTURE	9D-HR-19406
09/755,296 <i>got</i>	01/05/01	Holmes et al.	DETERMINISTIC REFRIGERATOR DEFROST METHOD AND APPARATUS	9D-HR-19184